SENATE SUBSTITUTE FOR HOUSE BILL NO. 4519

A bill to require certain notices regarding the transmission of unsolicited commercial e-mail; to establish procedures for e-mail service providers; to allow recipients of e-mail to be excluded from receiving future unsolicited commercial e-mail; and to prescribe penalties and remedies.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 Sec. 1. This act shall be known and may be cited as the
- 2 "unsolicited commercial e-mail protection act".
- 3 Sec. 2. As used in this act:
- 4 (a) "Commercial e-mail" means an electronic message, file,
- 5 data, or other information promoting the sale, lease, or exchange
- 6 of goods, services, real property, or any other thing of value
- 7 that is transmitted between 2 or more computers, computer
- 8 networks, or electronic terminals or within a computer network.
- 9 (b) "Computer network" means 2 or more computers that are,

- 1 directly or indirectly, interconnected to exchange electronic
- 2 messages, files, data, or other information.
- 3 (c) "E-mail address" means a destination, commonly expressed
- $\mathbf{4}$ as a string of characters, to which e-mail may be sent or
- 5 delivered.
- **6** (d) "E-mail service provider" means a person that is an
- 7 intermediary in the transmission of e-mail or provides to end
- 8 users of e-mail service the ability to send and receive e-mail.
- 9 (e) "Internet domain name" means a globally unique,
- 10 hierarchical reference to an internet host or service, assigned
- 11 through centralized internet authorities, comprising a series of
- 12 character strings separated by periods, with the right-most
- 13 string specifying the top of the hierarchy.
- 14 (f) "Person" means an individual, corporation, partnership,
- 15 association, governmental entity, or any other legal entity.
- 16 (g) "Preexisting business relationship" means a relationship
- 17 existing before the receipt of an e-mail formed voluntarily by
- 18 the recipient with another person by means of an inquiry,
- 19 application, purchase, or use of a product or service of the
- 20 person sending the e-mail.
- 21 (h) "Unsolicited" means without the recipient's express
- 22 permission. An e-mail is not unsolicited if the sender has a
- 23 preexisting business or personal relationship with the
- 24 recipient. An e-mail is not unsolicited if it was received as a
- 25 result of the recipient opting into a system in order to receive
- 26 promotional material.
- 27 Sec. 3. A person who intentionally sends or causes to be

- 1 sent an unsolicited commercial e-mail through an e-mail service
- 2 provider that the sender knew or should have known is located in
- **3** this state or to an e-mail address that the sender knew or should
- 4 have known is held by a resident of this state shall do all of
- 5 the following:
- 6 (a) Include in the e-mail subject line "ADV:" as the first 4
- 7 characters.
- 8 (b) Conspicuously state in the e-mail all of the following:
- 9 (i) The sender's legal name.
- 10 (ii) The sender's correct street address.
- 11 (iii) The sender's valid internet domain name.
- 12 (iv) The sender's valid return e-mail address.
- 13 (c) Establish a toll-free telephone number, a valid
- 14 sender-operated return e-mail address, or another easy-to-use
- 15 electronic method that the recipient of the commercial e-mail
- 16 message may call or access by e-mail or other electronic means to
- 17 notify the sender not to transmit by e-mail any further
- 18 unsolicited commercial e-mail messages. The notification process
- 19 may include the ability for the commercial e-mail messages
- 20 recipient to direct the sender to transmit or not transmit
- 21 particular commercial e-mail messages based upon products,
- 22 services, divisions, organizations, companies, or other
- 23 selections of the recipient's choice. An unsolicited commercial
- 24 e-mail message shall include, in print as large as the print used
- 25 for the majority of the e-mail message, a statement informing the
- 26 recipient of a toll-free telephone number that the recipient may
- 27 call, or a valid return address to which the recipient may write

- 1 or access by e-mail, notifying the sender not to transmit to the
- 2 recipient any further commercial e-mail messages.
- 3 (d) Conspicuously provide in the text of the commercial
- 4 e-mail, in print as large as the print used for the majority of
- 5 the e-mail, a notice that informs the recipient that the
- 6 recipient may conveniently and at no cost be excluded from future
- 7 commercial e-mail from the sender as provided under subdivision
- **8** (c).
- 9 Sec. 4. (1) A person who sends or causes to be sent an
- 10 unsolicited commercial e-mail through an e-mail service provider
- 11 located in this state or to an e-mail address held by a resident
- 12 of this state shall not do any of the following:
- (a) Use a third party's internet domain name or third party
- 14 e-mail address in identifying the point of origin or in stating
- 15 the transmission path of the commercial e-mail without the third
- 16 party's consent.
- 17 (b) Misrepresent any information in identifying the point of
- 18 origin or the transmission path of the commercial e-mail.
- 19 (c) Fail to include in the commercial e-mail the information
- 20 necessary to identify the point of origin of the commercial
- **21** e-mail.
- 22 (d) Provide directly or indirectly to another person the
- 23 software described under section 5.
- 24 (2) If the recipient of an unsolicited commercial e-mail
- 25 notifies the sender that the recipient does not want to receive
- 26 future unsolicited commercial e-mail from the sender, the sender
- 27 shall not send that recipient unsolicited commercial e-mail

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- 1 either directly or indirectly through a third party.
- 2 (3) A sender of unsolicited commercial e-mail shall establish
- 3 and maintain the necessary policies and records to ensure that
- 4 the recipient who has notified the sender under subsection (2)
- 5 does not receive any e-mail from the date of the notice. The
- 6 sender shall update its records under this subsection not less
- 7 than every 14 business days.
- 8 Sec. 5. A person shall not knowingly sell, give, or
- 9 otherwise distribute or possess with the intent to sell, give, or
- 10 distribute software that does any of the following:
- 11 (a) Is primarily designed or produced for the purpose of
- 12 facilitating or enabling the falsification of commercial e-mail
- 13 transmission information or other routing information.
- 14 (b) Has only limited commercially significant purpose or use
- 15 other than to facilitate or enable the falsification of
- 16 commercial e-mail transmission information or other routing
- 17 information.
- (c) Is marketed by that person or another acting in concert
- 19 with that person with that person's knowledge for use in
- 20 facilitating or enabling the falsification of commercial e-mail
- 21 transmission information or other routing information.
- 22 Sec. 6. <<(1)>> An e-mail service provider may design its software
- 23 so that a sender of unsolicited commercial e-mail is given notice
- 24 of the requirements of this act each time the sender requests
- 25 delivery of e-mail. The existence of such software shall
- 26 constitute actual notice to the sender of the requirements of
- 27 this act.
 - <<(2) An e-mail service provider that designs and implements a
 dispute resolution process for a sender who believes the sender's e-mail
 message has been improperly blocked, and makes contact information
 accessible on its website, is not liable under this act for blocking the
 receipt or transmission of the e-mail.>>

- 1 Sec. 7. (1) Except as otherwise provided under subsection
- 2 (2), a person who violates this act is guilty of a misdemeanor
- 3 punishable by imprisonment for not more than 1 year or a fine of
- 4 not more than \$10,000.00, or both.
- 5 (2) A person who violates section 4 or violates this act in
- 6 the furtherance of another crime is guilty of a felony punishable
- 7 by imprisonment for not more than 4 years or a fine of not more
- 8 than \$25,000.00, or both.
- 9 (3) Each commercial e-mail sent in violation of this act is a
- 10 separate violation under this section.
- 11 (4) An e-mail service provider does not violate this act as a
- 12 result of either of the following:
- 13 (a) Being an intermediary between the sender and recipient in
- 14 the transmission of an unsolicited commercial e-mail that
- 15 violates this act.
- 16 (b) Provides transmission of unsolicited commercial e-mail
- 17 over the provider's network or facilities.
- 18 (5) It is prima facie evidence that the sender is in
- 19 violation of this section if the recipient is unable to contact
- 20 the sender through the return e-mail address provided by the
- 21 sender under section 3.
- 22 (6) It is a defense to a case brought under this section or
- 23 an action under section 8 that the unsolicited commercial e-mail
- 24 was transmitted accidentally or as a result of a preexisting
- 25 business relationship. The burden of proving that the commercial
- 26 e-mail was transmitted accidentally or as a result of a
- 27 preexisting business relationship is on the sender.

- 1 Sec. 8. (1) A civil action may be brought by a person who
- 2 received an unsolicited commercial e-mail in violation of this
- 3 act.
- 4 (2) A civil action may be brought by an e-mail service
- 5 provider through whose facilities the unsolicited commercial
- 6 e-mail was transmitted in violation of this act.
- 7 (3) A civil action may be brought by the attorney general
- 8 against a person who has violated this act.
- **9** (4) In each action brought under this section, a recipient,
- 10 e-mail service provider, or attorney general may recover 1 of the
- 11 following:
- 12 (a) Actual damages.
- (b) In lieu of actual damages, recover the lesser of the
- 14 following:
- 15 (i) \$500.00 per unsolicited commercial e-mail received by the
- 16 recipient or transmitted through the e-mail service provider.
- 17 (ii) \$250,000.00 for each day that the violation occurs.
- 18 (5) The prevailing recipient or e-mail service provider shall
- 19 be awarded actual costs and reasonable attorney fees.
- 20 Enacting section 1. This act takes effect September 1,
- **21** 2003.